



Chubb Home Security
UNIT 1A/21-23 SOUTH ST
RYDALMERE NSW 2116
Australia

DIRECT DEBIT REQUEST / CREDIT CARD AUTHORITY FORM

Customer Name:

Postal Address:

Customer No: Contact Ph:

****NOTE: PLEASE COMPLETE ONLY ONE OF THE SECTIONS BELOW****

DIRECT DEBIT REQUEST (no additional fee applicable, no invoice applicable)

I / We the above request CHS, to draw money from my / our account conducted with:

Name of Financial Institution: _____

Address of Financial Institution: _____

Name of Account to be debited: _____

BSB Number: _____ Account Number: _____

I / we acknowledge that this that this Direct Debit arrangement is governed by the terms of the Direct Debit Request Service Agreement received from CHS and the terms and conditions of my CHS Account.

OR

CREDIT CARD AUTHORITY (no additional fee applicable, no invoice applicable)

Visa MasterCard
(Please tick relevant Credit Card)

Card Number _____ Expiry Date _____

Card Holders Name _____

I / we the above request Chubb Security to have my / our Chubb Security Account settled by automatic Payment with my / our Credit Card as specified above, for all my / our future monitoring fees until further notice in writing

I / we give authority to Chubb Home Security to process any outstanding payments:

No Yes -- Amount: \$ _____

Customer Signature: _____

Chubb Representative Name: _____

Please return form via:
Mail: PO BOX 6247 SILVERWATER
NSW 1811 or Email cusdata@chubb.com.au

Direct Debit Request Service Agreement

This Direct Debit Request ('DDR') Service Agreement is issued by Chubb Fire & Security Pty Ltd and Chubb Home Security (CHS).

1. Chubb Security's commitment to you

- 1.1. CHS will give you at least 14 days notice in writing if there are changes to the terms of the drawing arrangements.
- 1.2. CHS will keep information relating to your nominated financial institution account confidential, except where required for the purposes of conducting direct debits with your financial institution.
- 1.3. Where the due date is not a business day, CHS will draw from your nominated financial institution account on the nearest business day.

2. Your commitment to us

It is your responsibility to:

- Ensure your nominated account can accept direct debits.
- Ensure there are sufficient funds available in the nominated account to meet each drawing on the due date.
- Advise us if the nominated account is transferred or closed, or the account details change.
- Arrange a suitable payment method if CHS cancels the drawing arrangements.
- Ensure that all account holders on the nominated financial institution account sign the DDR Schedule.

You should direct all enquiries about your direct debit to your local CHS credit officer on: Customer Service Department (Accounts): 13 15 98

3. Your rights

3.1. Subject to the terms and conditions of your CHS Account, you may alter the drawing arrangements by contacting one of our credit officers on 13 15 98. Such advice should be received by us at least 20 working days before the draw date for any of the following:

- stopping an individual drawing,
- deferring a drawing,
- suspending future drawings,
- altering the DDR Schedule,
- altering the Schedule,
- Cancelling the drawings completely.

3.2. Where you consider that a drawing has been initiated incorrectly, you should contact one of CHS's credit officers on 13 15 98.

4. Other information

- 4.1. The details of your drawing arrangements are contained in the DDR Schedule.
- 4.2. CHS reserves the right to ask that instructions from a customer to stop or in any way alter the drawing details is in a written or electronic form.
- 4.3. CHS reserves the right to cancel drawing arrangements if a drawing is dishonoured by your Financial Institution, and to arrange with you an alternate payment method. Dishonour Fees will apply and will be charged to your Billing Account.
- 4.4. Your drawing arrangements are also governed by the terms and conditions of your CHS account.